

Dianne Robinson

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TOP SKILLS

- Python, JavaScript, C++, Java, SQL, Git, HTML5/CSS
 - Flask, API Development, CLI Design, AWS, Power BI, Excel
 - Agile, Waterfall, SDLC, Lean
 - Communication, Problem Solving, Business Administration, Business Analysis, Data Analytics
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PROJECTS

- **Clinical Insights System | Python | SQLite | Data Analytics | Healthcare | [View](#)**
 - Developed a CLI-based clinical system with integrated SQL analytics to identify bottlenecks in appointment scheduling. Applied data normalization, cleaning, and reporting practices aligned with HIPAA-compliant healthcare operations, and stimulated real-world EMR-style workflows to demonstrate healthcare data engineering principles.
 - **Tic Tac Toe | Python | Algorithmic Design | Decision Trees | [View](#)**
 - Designed a logic-based CPU opponent that stimulates decision-making with persistent score tracking and user feedback provided through color-coded CLI output. Practiced AI logic design and modular programming to stimulate game intelligence and maintain a clean, reusable code structure.
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WORK EXPERIENCE

Medical Review Institute of America

Case Analyst II

06/2024 - Present

Review and manage clinical cases by organizing documents, coordinating with internal teams and clients, and ensuring accurate, compliant case records throughout the review process.

Aston Carter

Data Entry Specialist

08/2023 - 09/2023

Conducted thorough reviews of catalogs to identify and correct errors and incompatibilities, audited Google Docs spreadsheets to confirm alignment of names, images, and taxonomy with convenience and grocery barcodes, and performed a daily audit of over 50 cases using Google spreadsheets to ensure accuracy and compliance with established protocols.

1-800-Flowers**Data Entry Specialist****10/2021 - 12/2021**

Handled data diligently to identify errors and resolve discrepancies, updated customer data using Microsoft Excel while verifying accuracy and consistency, and navigated multiple systems to manage concurrent projects effectively, demonstrating strong multitasking abilities. .

Aerotek**Data Entry Specialist****08/2020 - 02/2021**

Utilized Salesforce to manage and process over 100 cases, demonstrating proficiency in case management and problem-solving within the system. Handled employee enrollments in health insurance benefits, ensuring a smooth and accurate process.

EDUCATION**Strayer University****Bachelor of Science****Information Technology - Software Development****Relevant Coursework: Object-Oriented Programming, SQL Programming, Data Analytics, Java I & II**